

# CAREER MAP

## MEDICAL ASSISTING & BEYOND

### How should I use this career map?

Unfold the map, and you will find some background about medical assisting inside. This information includes what they do, who likes to do the work in the field, how to become one, and what the future holds for Medical Assistants.

Unfold the map again, and you will see a poster-size graphic made up of connected circles. Each circle represents a health job, starting with the Medical Assistant on the left. Reading from left to right, you will see four career pathways – or “job families” – that Medical Assistants typically follow. They are:

- Clinical Health: Licensed Practical Nurse (LPN) and beyond
- Technical Health: Phlebotomist and beyond
- Health Administration: Receptionist and Medical Office Biller and beyond
- Clinical Research: Clinical Research Coordinator and beyond

To take a step up in your career, you will often need experience, education, and sometimes credentials. You can use this career map to help you set short- and long-term goals for your advancing your career.

The back cover lists offerings at City University of New York (CUNY) colleges that are related to the jobs on the career map. It includes continuing education, associate degree, bachelor's degree and nursing programs. Almost every CUNY campus offers credit or non-

credit programs that can prepare you for your career in healthcare. The schools are color-coded by borough and the programs are color-coded by job family. Use this information to help you pick the courses or programs that will help you to advance your career.

### What's special about this career map?

This career map is different because it is based on the real experiences of actual people. It is true-to-life. The information comes from real, online work histories of people who were Medical Assistants in New York State.

### What are the numbers behind it?

The online work histories showed that after about five years working as a Medical Assistant, here is where people were:

- 55% remained Medical Assistants
- 8% were Licensed Practical Nurses
- 5% were Phlebotomists
- 4% were Front Desk Receptionists in a Medical or Dental Office
- 3% were Medical Billers
- 3% were Clinical Research Coordinators

Taken together, this means that about four out of five Medical Assistants in New York State were still in the healthcare field five years later. What happened to the Medical Assistants who moved onto other roles in healthcare? After about 10 years, they were in the jobs that are listed on the far right side of the map.

The table below shows the percentages of people who pursued the four career pathways. Some people move from one area to another – some Phlebotomists become LPNs; some Clinical Research Coordinators become Registered Nurses (RNs) – but most stay within their chosen job family.

JOB FAMILY	CLINICAL		TECHNICAL		ADMINISTRATIVE				RESEARCH	
	TOP JOBS 5 YEARS LATER	Licensed Practical Nurse (LPN)		Phlebotomist		Receptionist, Medical or Dental Office		Medical Office Biller		Clinical Research Coordinator (CRC)
TOP JOBS 10 YEARS LATER	Remained LPN	61%	Remained Phlebotomist	60%	Remained Receptionist	28%	Remained Biller	41%	Remained CRC	32%
	Registered Nurse (RN)	21%	LPN	3%	Office Manager	12%	Office Manager	9%	Clinical Research Associate	8%
	MDS Coordinator	4%	Medical Laboratory Technician	3%	Medical Secretary	7%	Medical Billing Manager	7%	Lead CRC	5%
	Charge Nurse (LPN)	2%	Laboratory Assistant	2%	Dental Assistant	5%	Certified Medical Coder	5%	Registered Nurse	5%

### What else is on the career map?

On the right side of the map, organized by job family, all of the positions are described. Typical pay ranges appear in the circles along with the job titles. Pay ranges represent entry-level to experienced annual wages in New York City and are based on official data from the New York State Department of Labor, or from the real-life, online work histories when official data were not available.



This icon shows if the job is expected to grow faster than average.



This icon shows if a certification or credential is required or preferred. The information comes from state licensing requirements and employer job listings.

### For more information

If you have any questions or would like to request more career maps, please contact:

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