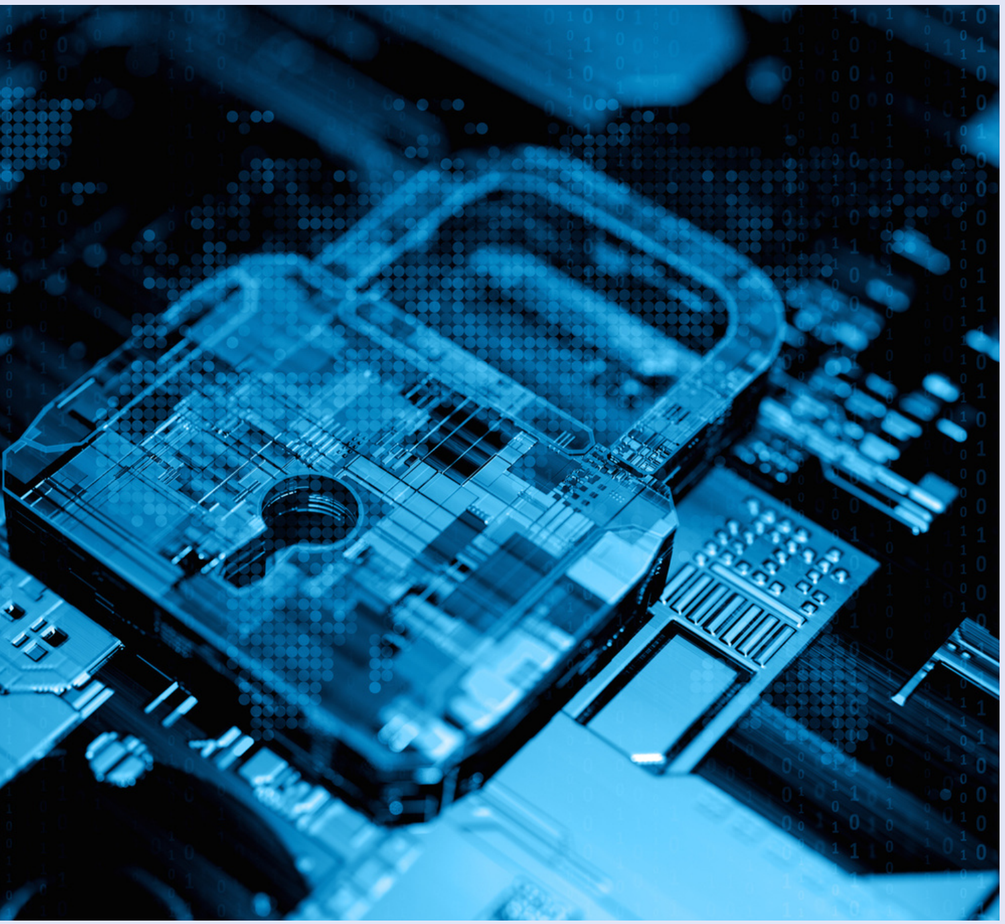

KINGSBOROUGH
COMMUNITY COLLEGE
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CompTIA A+ & Network+ Information Session

Alita Maristany - CompTIA Program Director

Kingsborough Community College

CUNY.CCC@KBCC.CUNY.EDU

(718) 368 – 6748

http://cewdkbcc.com/comptia-training/

Introductions

Alita Maristany
CompTIA Program Director

Kelly Philbin
CompTIA A+ Instructor

Avery Ashley
CompTIA Network+ Instructor

Agenda

1. Program Overview
2. What is CompTIA?
3. CompTIA Video
4. - 5. **Best Candidates**
6. - 7. Curriculum
8. - 11. TestOut E-Learning System
12- 13. Careers
14. CompTIA Video
15. Employment Specialist
16. Certification Exams
17. Course Schedule
18. Credit for Prior Learning
19. KBCC Support Services
20. Eligibility Requirements
21. Application Process
22. Program Policies
23. Frequently asked Questions

Questions & Answers

Program Overview

Strengthening Community Colleges Grant
CUNY COMMUNITY COLLEGE CONSORTIUM

- **Free** online certification program funded by the U.S. Department of Labor
- The goal is to help students obtain a CompTIA certification
- CUNY Community Colleges Consortium (CUNY CCC)
  There are 16 workforce development training programs in the fields of Healthcare, Technology and Education

CUNY Community Colleges Consortium

www.cuny.edu/cunyccc/

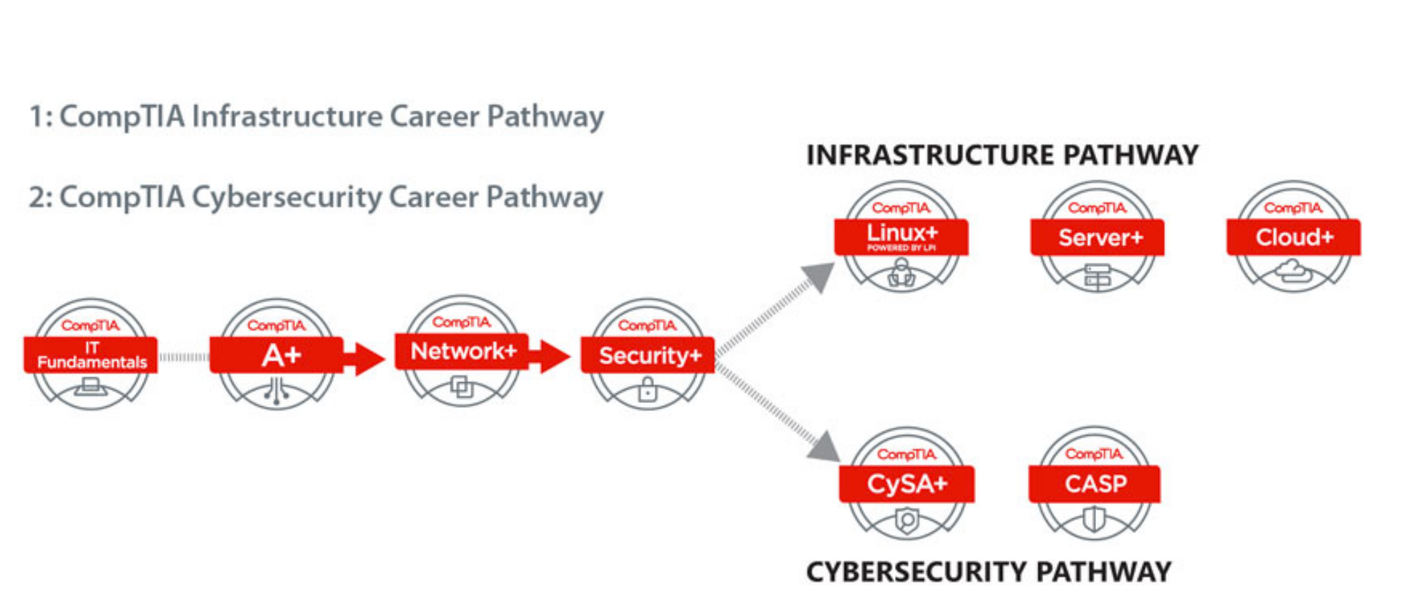
CUNY CCC Tech Courses

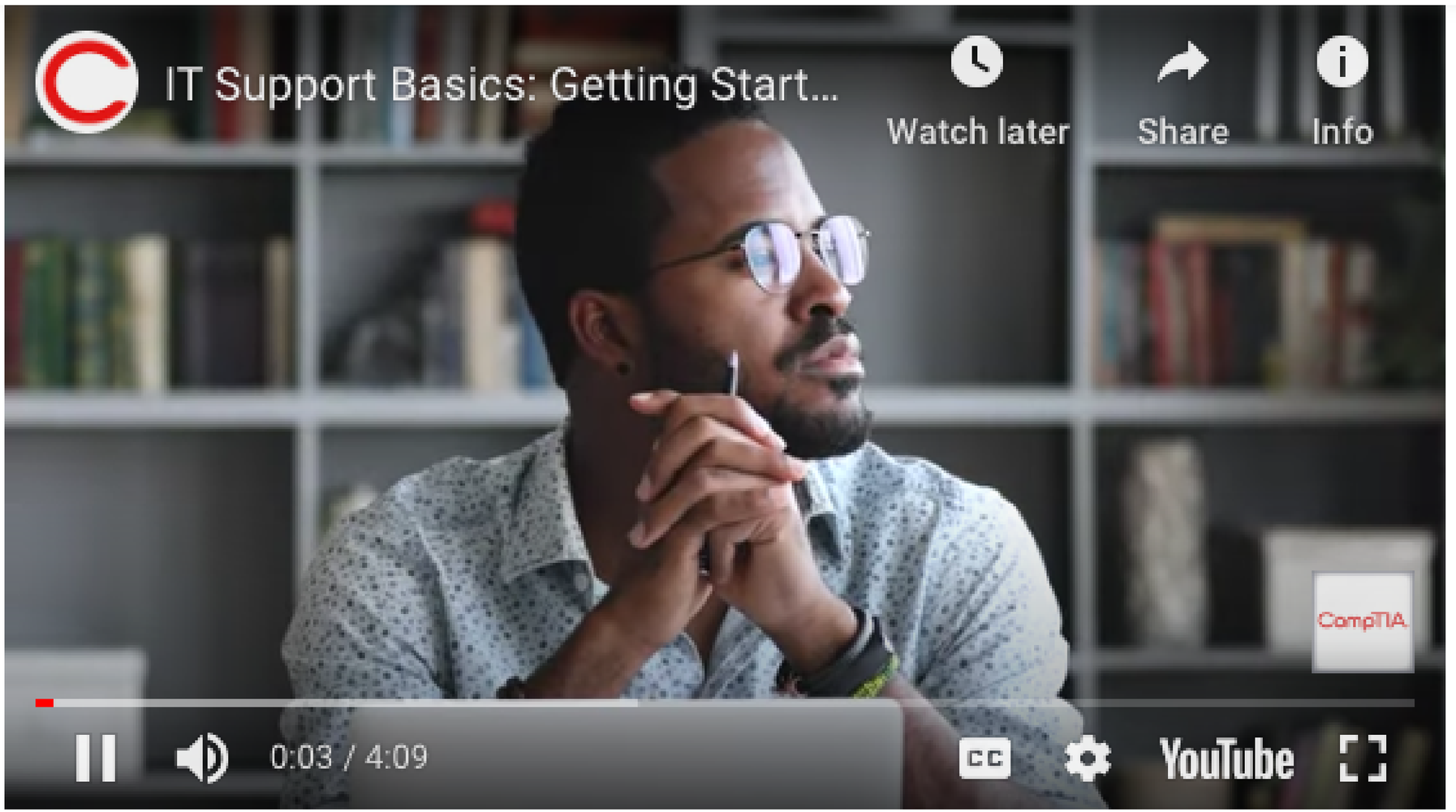
- Kingsborough - CompTIA A+ and Network+
- Hostos - CompTIA A+ and Security+
- LaGuardia - Cybersecurity, Data Analytics
- Queensborough - Amazon Web Services (AWS), 5G Mobile Tech Training,
  Google IT Support Professional certificate, Software Engineering Micro-credential, Google UX Design

BRONX COMMUNITY COLLEGE
BMCC
Hostos Community College
KINGSBOROUGH COMMUNITY COLLEGE ★ DREAMS BEGIN HERE ★
LaGuardia Community College
QUEENSBOROUGH COMMUNITY COLLEGE CUNY
ONE COMMUNITY. INFINITE POSSIBILITIES

What is CompTIA?

- CompTIA stands for Computer Technology Industry Association
- Provides professional certifications for individuals working in IT
- Considered to be one of the industry's top trade associations and one of the first steps to building a career in IT
- CompTIA.org




IT Support Basics: Getting Start...
Watch later
Share
Info
CompTIA
0:03 / 4:09
CC
YouTube

1.

Tech User

Loves to browse the internet

Great on social media

2.

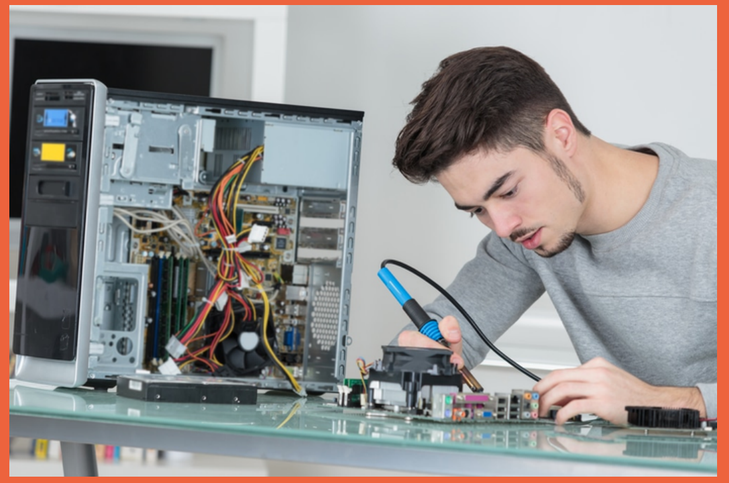
Tech Enthusiast

Enjoys all things tech

Wants to keep abreast of the latest technology

3.

Computer Technician



Wants to obtain the technical skills to configure and troubleshoot computers

Wants to obtain a CompTIA certification to enhance his/her career

Who are the Best Candidates?

- **Individuals who want to obtain a CompTIA certification**
- Individuals who wants to learn the technical and specialized skills required to perform specific tasks to maintain computer systems
- Individuals who wants to pursue or enhance their career in the tech industry
- Individuals who are highly motivated and committed to the course

A+ Assessment Quiz

A+ Curriculum

A+ is an entry level certification

CORE 1

- Mobile Devices
- Networking
- Hardware
- Visualization/Cloud Computing
- Hardware & Networking Troubleshooting

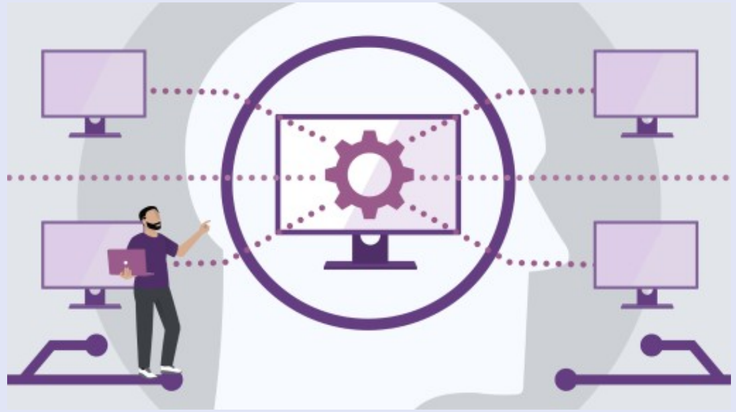
CORE 2

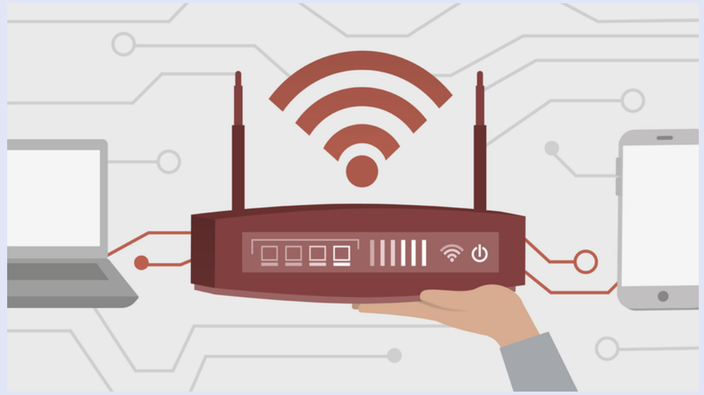
- Operating Systems
- Security
- Software Troubleshooting
- Operational Procedures

Network+ Curriculum

Network+ is an entry-to-mid-level certification

- **Networking**
  Fundamentals
  Implementation
  Operation
  Security
  Troubleshooting & Tools
  Properties of Networks
  Routing
  LAN (local area networks)/WAN (wide area networks)
  Topologies,
  TCP/IP addressing

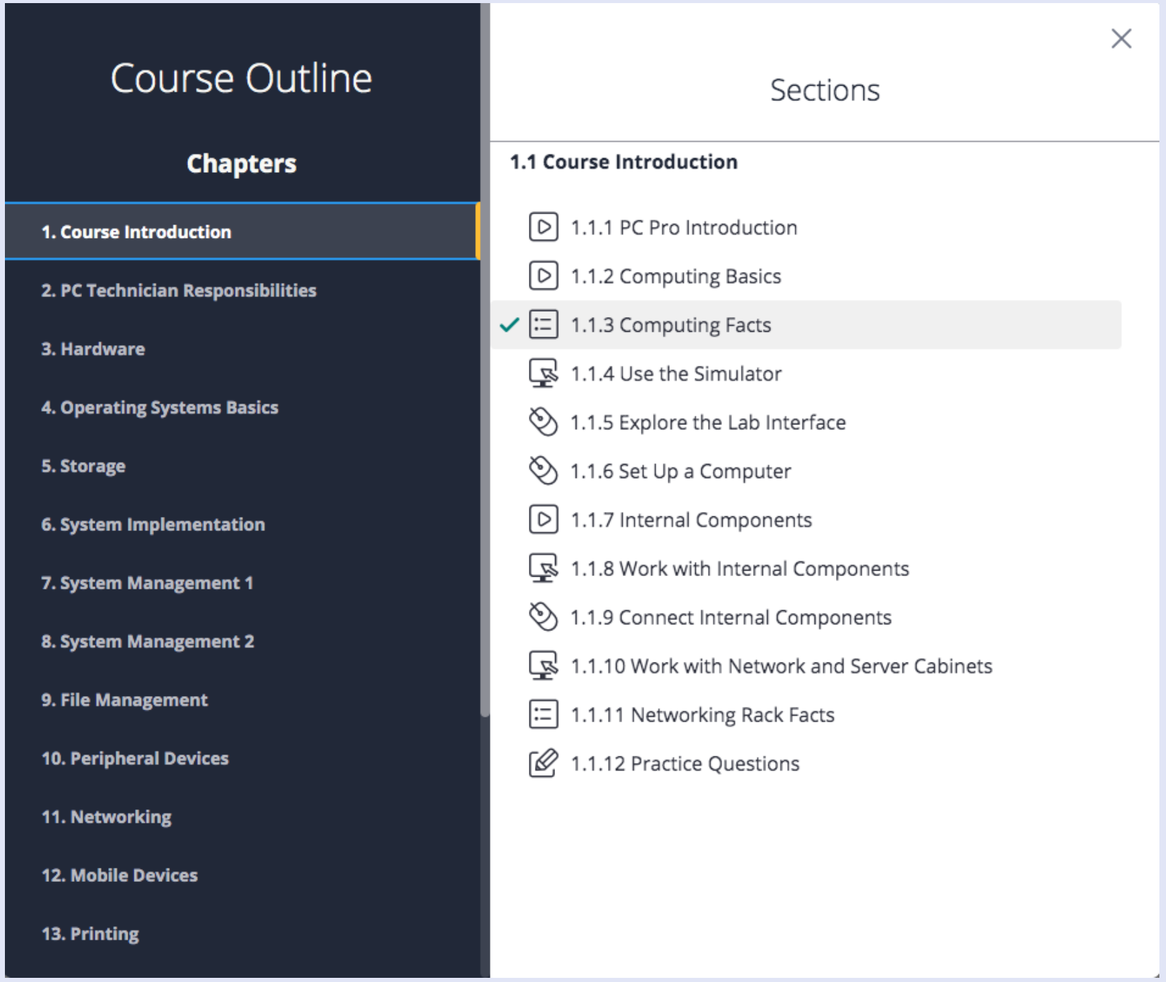




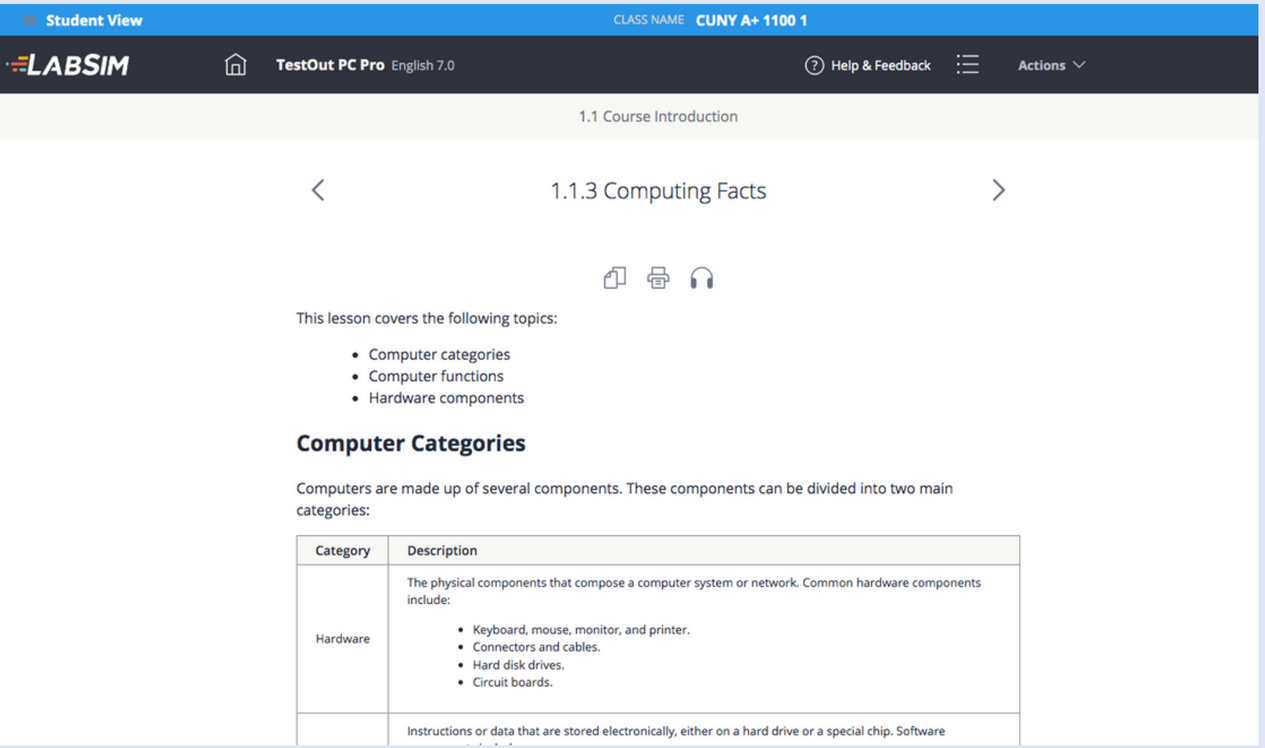
TestOut Learning Management Tool

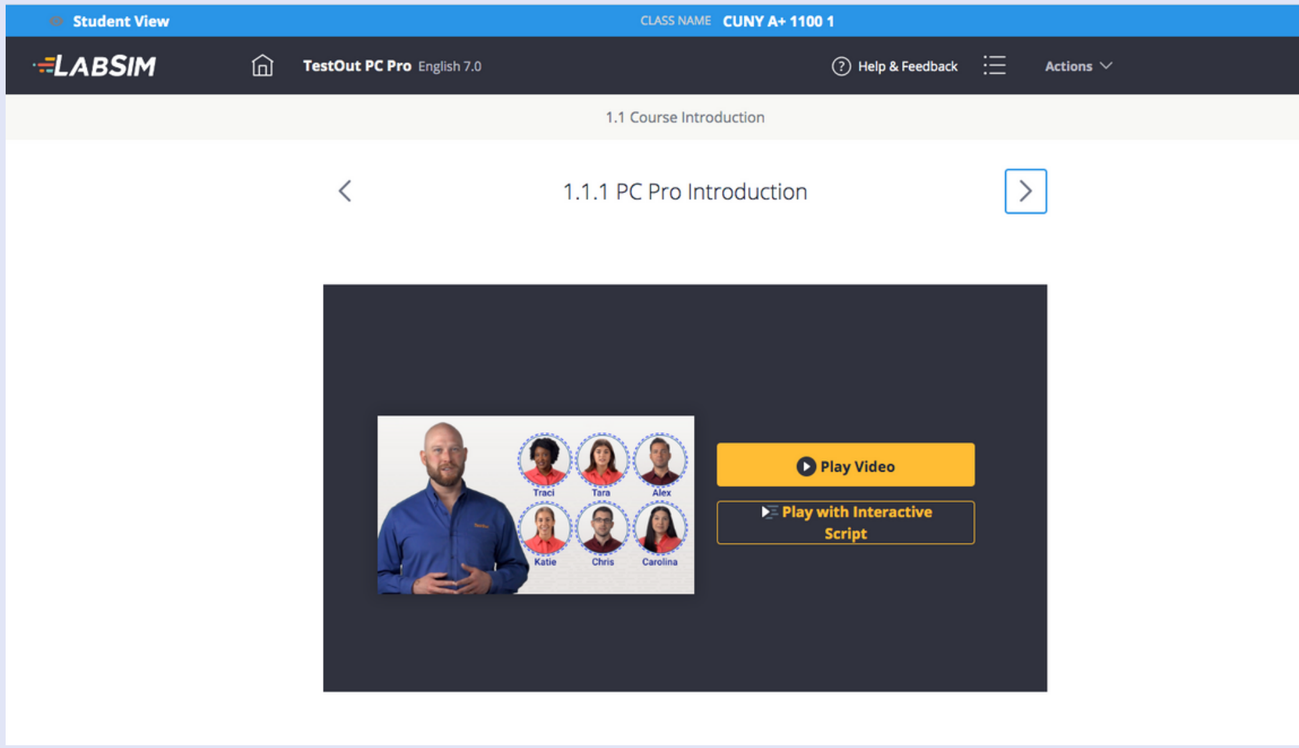
Testout.com

- TestOut is a web based interactive e-learning tool
- TestOut combines instructional lessons, videos, labs & quizzes
- Each lesson/chapter includes a variety of learning activities including instructional content, videos, review activities, and practice questions

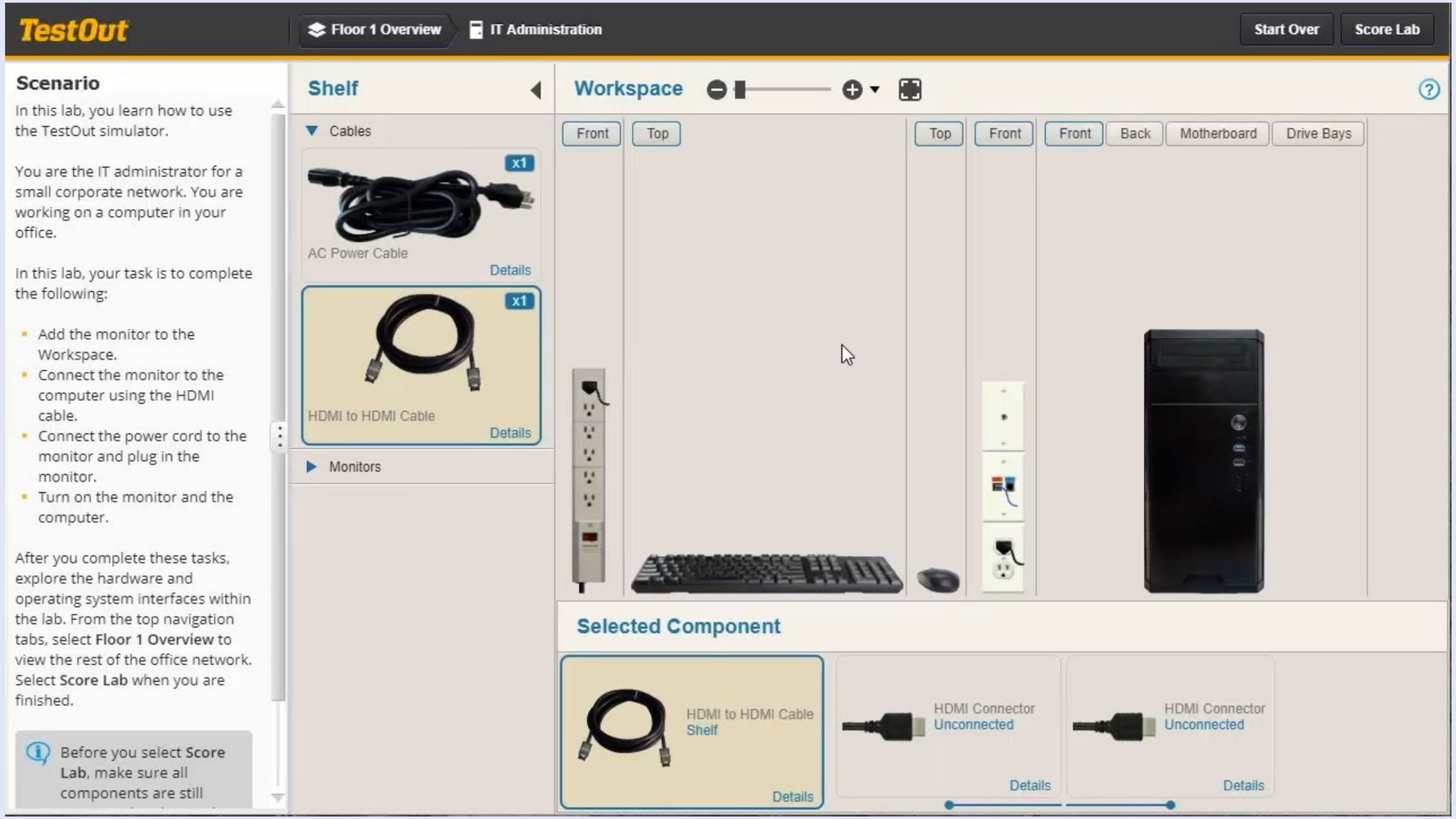


TestOut Reading Material & Videos

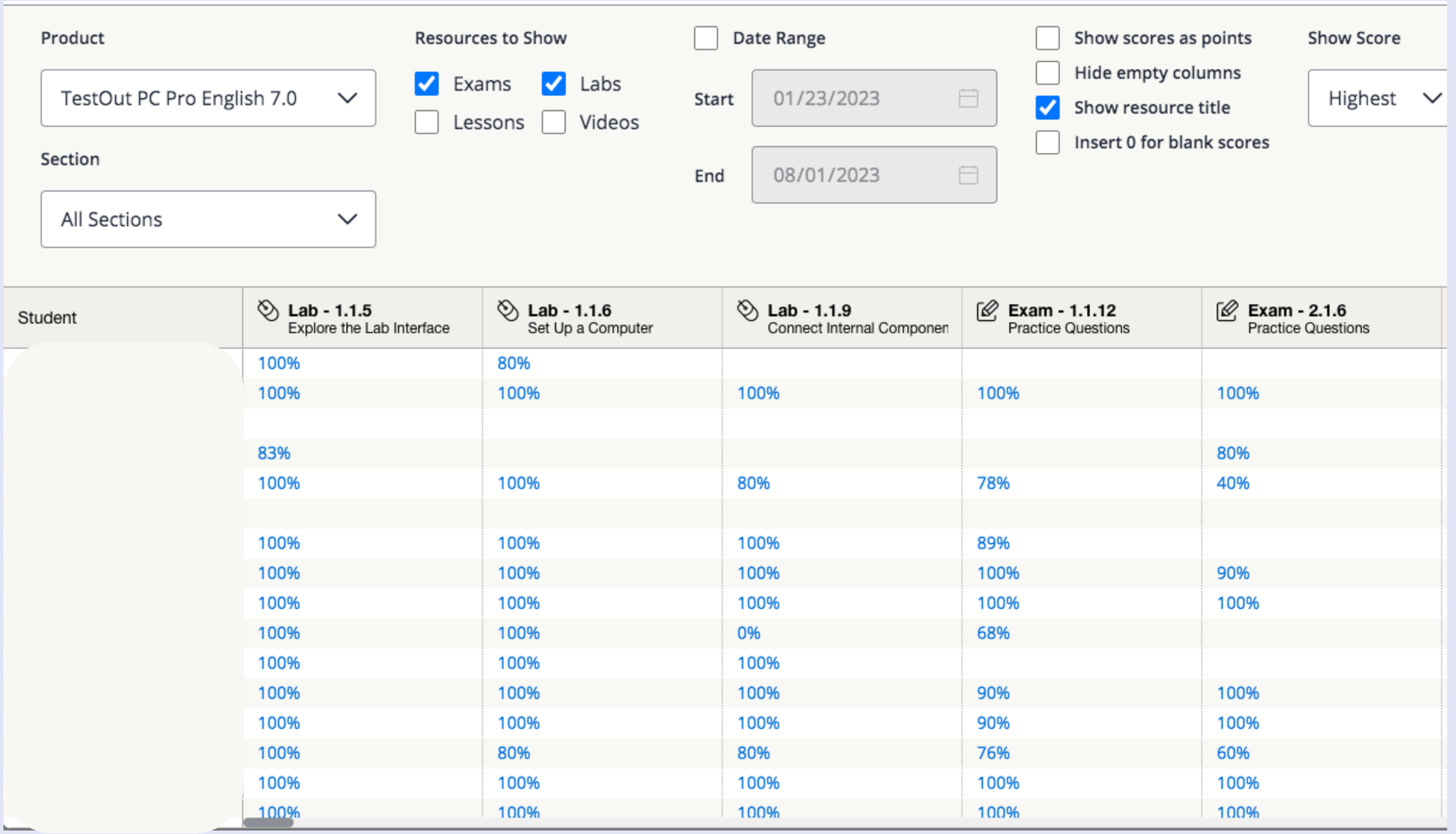




TestOut Lab Simulation



TestOut Tracking System



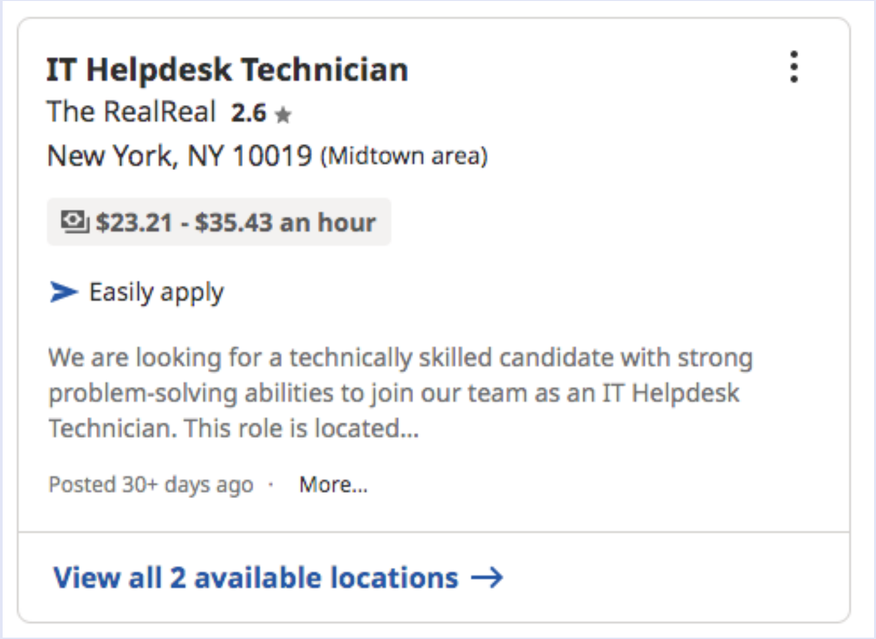
TestOut

Total Time Spent
over this date range

79h 10m 17s
4h 34m 4s
86h 20m 56s
26h 10m 7s
18h 48m 43s
5h 9m 47s
4h 49m 9s
129h 29m 51s
10h 11m 12s

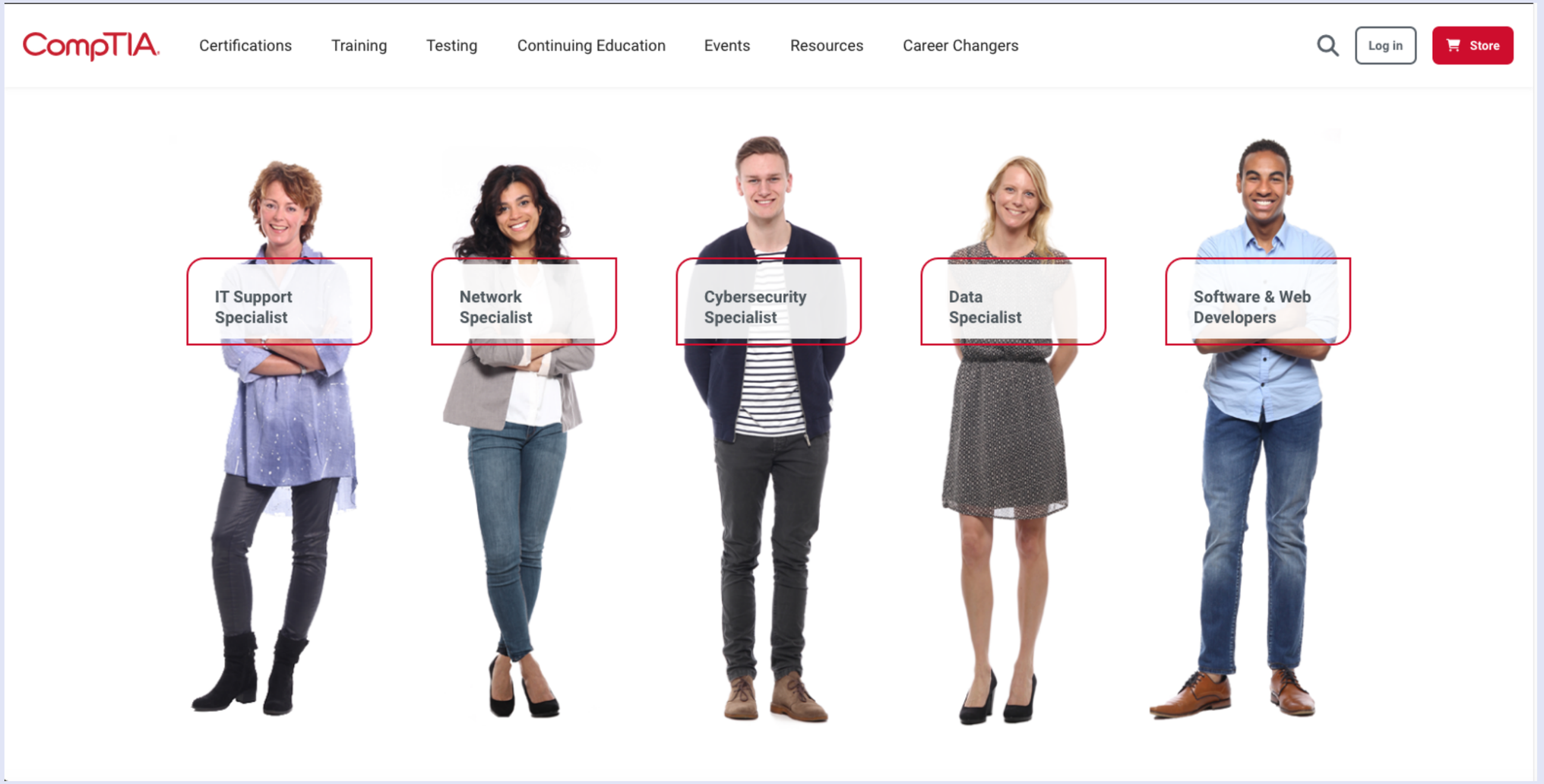
A+ Careers

- Help Desk Technician
- Field Technician
- Support Specialist
- Data Support Technician



Network+ Careers

- Computer Technician
- Network Field Technician
- Network Administrator
- Systems Engineer



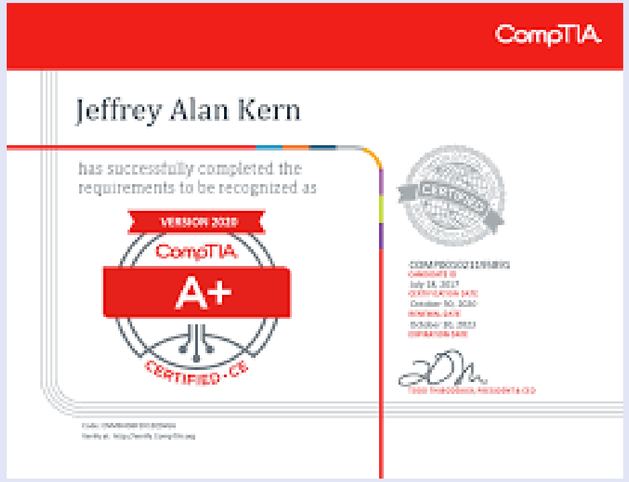
Career Paths

Employment Specialist

- Conduct one-on-one career coaching
- Provide resume review and job search assistance
- Provide career development workshops
- Assist with paid micro-internships

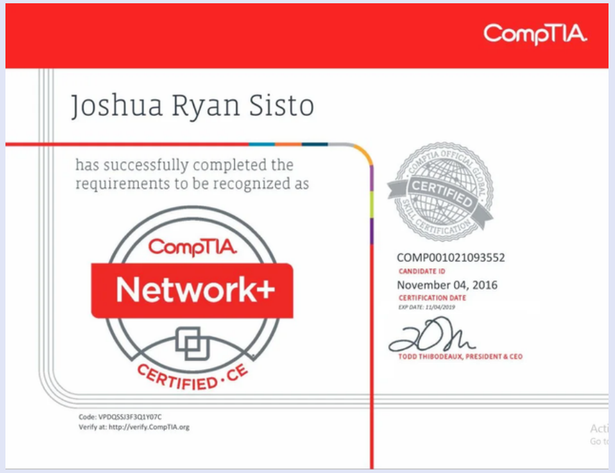
Network+ Certification Exam

- 90 minutes
- Maximum of 90 questions



A+ Certification Exam

- 2 exams - Core 1 (Hardware) & Core 2 (Software)
- 90 minutes each with a maximum of 90 questions



Both Exams

- Questions are multiple choice, performance based & drag and drop questions
- Exams are taken in-person at a Pearson Vue Testing Center
- Students will take several practice exams before taking the actual exam
- Students will receive one voucher per exam

Course Schedule

Network+

- January 22 – April 23 (14 weeks)
- Monday & Wednesday 5:30pm - 8:30pm

A+

- January 23, 2024 - June 3, 2024 (20 weeks)
- Tuesday & Thursday 5:30pm - 8:30pm

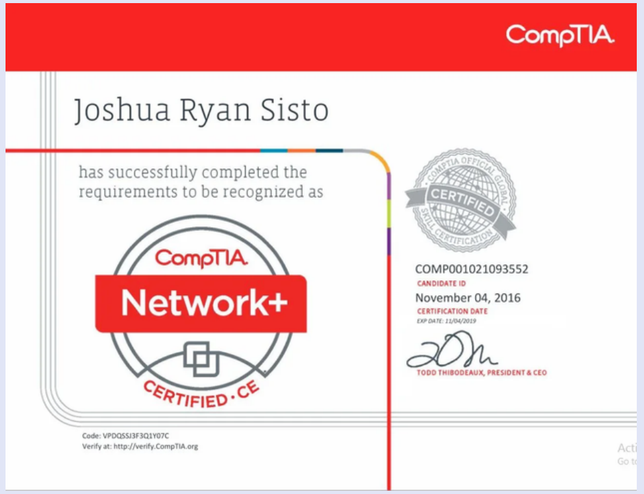
Credit for Prior Learning (CPL)

CUNY THE CITY UNIVERSITY OF NEW YORK | School of Professional Studies

- **CUNY School of Professional Studies**
  Matriculated students who obtained their CompTIA certification can receive 3 college credits per certification

- **CompTIA A+ Certification**
  Equivalent to IS 205 - IT Infrastructure and Support

- **CompTIA Network+ Certification**
  Equivalent to IS 260 - Networks and Business Data Communication course



SPS Credit for Prior Learning

Kingsborough Resources

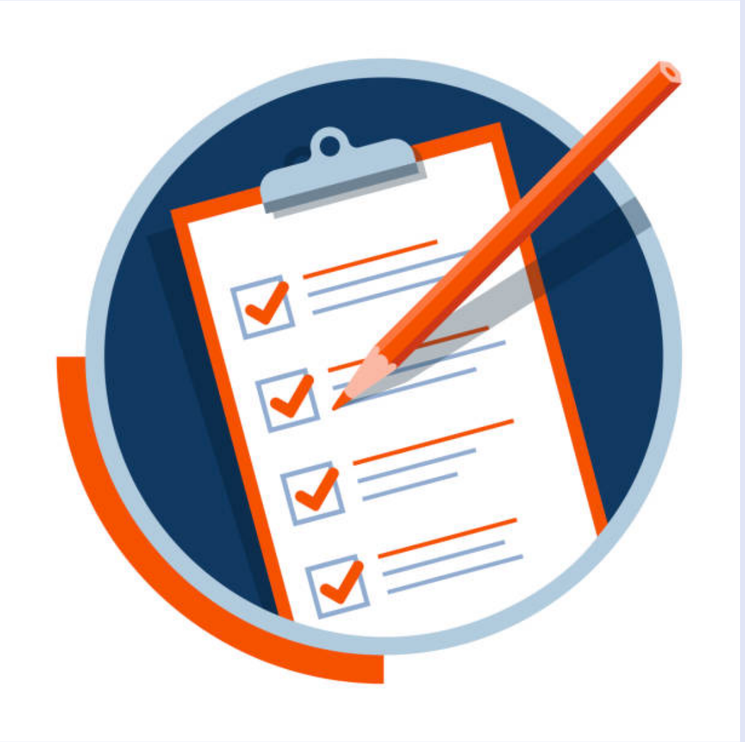
- **The Center for Career Development**
  In person & virtual Job Fairs, Jobs Board, Workshops & Panel discussions
  careerdevelopment@kbcc.cuny.edu (718) 368-4761

- **The Access Resource Center**
  Connect to government benefits and resources: Housing, legal & financial services
  arc.kcc@kbcc.cuny.edu (718) 368-5411

- **The Wellness Center**
  Provides physical and mental health resources in an holistic environment
  wellness.center@kbcc.cuny.edu (718) 368-5300

Program Eligibility Requirements

- 18 Years old or older
- Proficient in English
- High School Diploma or equivalency
- Eligible to work in the United States
- PC computer with Internet connection



*For the Network+ course only

Students need to have taken CompTIA A+ or have 9 - 12 months work experience in tech

Application Forms

Intake Form

- Name, Address, Phone #, E-mail, DOB
- Citizenship, Primary language, School & Employment Status
- Short Essay (Why are you interested in obtaining a CompTIA certification?)
- Identity - Gender, Ethnicity
- Resume
- Unexpired Government ID- (Driver License, IDNYC, Passport, or VISA)
- Proof of address - (Utility Bill, Bank Statement, or Posted Mail)
- Proof of work eligibility - (U.S. Birth Certificate, Passport, or Visa)
- Proof of Education - (High School Diploma, GED/TASC, or Unofficial transcript)

Application Process

- Intake form
- Required documents form
- Interview
- Acceptance & Waitlist letters

Program Policies

- The courses are fast paced and a lot of work
- The courses require 5 - 10 study hours outside of class per week

Requirements to receive the exam voucher

- 80% Attendance record
- 80% Completion of assignments

Frequently Asked Questions

A+ Assessment Quiz

- **Is there a prerequisite to take the A+ course?**
  No, but please take the A+ Assessment Quiz to become familiar with the coursework

- **Is there a prerequisite to take the Network+ course?**
  Yes, you should have taken the A+ course or have 9 - 12 months work experience in tech

- **Can I take both courses at the same time?**
  No, we do not recommend this. Students are better prepared for the Network+ course when they have taken A+ first

- **Is the program only for CUNY students?**
  No. Individuals who are working, unemployed or currently in school are welcome to apply

- **Is the program only for NYC residents?**
  No, but we prefer our students to live within the Eastern Standard Time zone

- **Will I need to pay for the exams?**
  No. The courses are free and include the TestOut account and exam voucher

- **Is there an income requirement to be accepted into the program?**
  No. Income level is not a factor for acceptance into the program

- **If I fail the exam, can I receive an additional exam voucher?**
  No. Due to budget constraints, students can only receive one exam voucher per exam

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Thank You!

Q & A

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Avery Ashley - Avery.Ashley@kbcc.cuny.edu

A+ Assessment Quiz

Intake Form